

VALLEY RURAL UTILITY COMPANY

APPLICATION FOR UTILITY SERVICE

19435 Alpine Dr

Lawrenceburg, Indiana 47025

Phone: (812) 539-3330 or (513) 564-1500

Fax: (812) 539-3332

www.valleyruralutilityco.com

TODAY'S DATE: _____

DATE SERVICE TO BEGIN: _____

HOUSE LOT# _____ VACANT-LOT #:

SERVICE ADDRESS: _____

Circle One: Own Rent Lease

If Renting/Leasing, please provide name and phone number of owner: _____

PRIMARY CUSTOMER

Name: Last _____ First _____ Middle _____

SSN: _____ DOB: _____

Home Phone #: _____

Cell Phone #: _____

Employer: _____

Employer Address: _____

City, State ZIP: _____

Work Phone #: _____

Prior Home Address: _____

City, State ZIP: _____

SECONDARY CUSTOMER

Name: Last _____ First _____ Middle _____

SSN: _____ DOB: _____

Home Phone #: _____

Cell Phone #: _____

Employer: _____

Employer Address: _____

City, State ZIP: _____

Work Phone #: _____

Prior Home Address: _____

City, State ZIP: _____

Do you wish to have your invoice sent to the service address above? YES

If NO, enter a different mailing address below:

Address: _____

City, State ZIP: _____

Email Address (Optional): _____

Nearest Relative (Not Living With You) or Emergency Contact:

Name: _____

Relationship: _____

Address: _____

City, State ZIP: _____

Phone: _____

EQUAL OPPORTUNITY PROVIDER

Sign Up For Paperless Billing!

By signing you are agreeing to receive your VRUC water & sewer bill paperless. You will receive all information through email only.

You will no longer receive a paper bill in the mail. You can cancel paperless billing at anytime by contacting the office at 812-539-3330.

You must pay the amount due listed in your paperless Bill by the due date listed in order to avoid service interruption or fees. Bill are always due on the 20th each month.

EMAIL ADDRESS

PRINT NAME

SIGNATURE

SEWER INSPECTION SIGN UP

THE CUSTOMER SHALL NOT PERMIT STORM WATER OR WATER FROM DOWNSPOUTS TO RUN INTO THE SANITARY SEWER. THE COMPANY SHALL HAVE THE RIGHT TO ACCESS THE CUSTOMERS STORMWATER AND SEWER FACILITIES INCLUDING BUT NOT LIMITED TO SUMP PUMPS, PERIMETER DRAINS AND DOWNSPOUTS TO CHECK FOR ANY INAPPROPRIATE CONNECTION THAT WOULD ALLOW STORM WATER OR NON-SANITARY WASTEWATER TO RUN INTO THE COMPANYS SANITARY SEWER SYSTEM. INSPECTION SHALL BE CONDUCTED WITH APPROPRIATE ADVANCE NOTICE AND AT REASONABLE HOURS TO AVOID INCONVENIENCE TO THE CUSTOMER. IF THE COMPANY DETECTS AN INAPPROPRIATE CONNECTION THE COMPANY MAY REQUIRE THE CUSTOMER TO DISCONNECT SUCH INAPPROPRIATE CONNECTION. A FAILURE TO REASONABLE DISCONNECT ANY INAPPROPRIATE CONNECTION WILL ALLOW THE COMPANY TO DISCONNECT THE CUSTOMERS SEWER LATERAL FROM THE COMPANYS COLLECTION SYSTEM AND CHARGE THE CUSTOMER FOR THE COST REASONABLE INCURRED BY THE COMPANY IN DISCONNECTING THE CUSTOMER. IF THE CUSTOMERS SEWER LATERAL IS TO BE DISCONNECTED SUCH DISCONNECTION SHALL OCCUR ONLY AFTER 14 DAYS WRITTEN NOTICE OF A PENDING DISCONNECTION IS MAILED OR DELIVERED TO THE ADDRESS ON FILE WITH THE COMPANY TO WHICH MONTHLY BILLS ARE ADDRESSED. FURTHER SUCH DISCONNECTION NOTICE SHALL INDICATE THE DAY ON WHICH DISCONNECTION WILL OCCUR. DISCONNECTION THE UNDER RULE SHALL COMPLY WITH 170 IAC 8.5-2-4 (DISCONNECTION FO SERVICE) EXPECT AS OTHERWISE PROVIDED HEREIN.

VALLEY RURAL WILL NEED TO INSPECT YOUR SEWER CONNECTION, THERE MUST BE SOMEONE PRESENT AT THE HOME WHEN THE INSPECTOIN WILL TAKE PLACE.

**AVAILABLE DAYS ARE MONDAY THROUGH THURSDAY 8-11:00AM AND 12-2:30PM,
FRIDAY'S 8-11AM AND 12-2:00PM.**

DATE

TIME

SIGNATURE

**VALLEY RURAL UTILITY COMPANY
SEWER USER'S AGREEMENT**

THIS AGREEMENT BETWEEN VALLEY RURAL UTILITY COMPANY,
HEREINAFTER CALLED THE "UTILITY," AND

Name: _____,
CUSTOMER(S) OF LOT NO. (S)

_____, ROCKY MOUNTAIN
ESTATES, GEORGETOWN RD AND ARBOR RIDGE / DEARBORN
COUNTY, INDIANA, HEREINAFTER CALLED THE "USER."

WITNESSETH

WHEREAS, THE USER DESIRES TO PURCHASE SEWAGE DISPOSAL
SERVICE FROM THE UTILITY, AND TO ENTER INTO SEWAGE
DISPOSAL USER'S AGREEMENT AS REQUIRED BY THE RULES AND
REGULATIONS OF THE UTILITY:

NOW THEREFORE, IN CONSIDERATION OF THE MUTUAL
COVENANTS, PROMISES, AND AGREEMENTS HEREIN CONTAINED,
IT IS HEREBY UNDERSTOOD AND AGREED:

A. THE UTILITY SHALL:

- a. FURNISH, SUBJECT TO THE LIMITATIONS
HEREINAFTER PROVIDED FOR SEWAGE DISPOSAL
SERVICE AS THE USER MAY DESIRE IN
CONNECTION WITH HIS OCCUPANCY OF THE
ABOVE DESCRIBED LOT (S).
- b. UPON PAYMENT BY USER TO UTILITY OF THE
SEWER CONNECTION (TAP-IN) FEE FOR SEWAGE
SERVICE, UTILITY SHALL FURNISH SERVICE ONLY
TO THE LOT LINE, AT A POINT ESTABLISHED BY
THE UTILITY. SOME EXCEPTIONS WILL BE MADE
IN THE INSTANCE OF SEWER FLOW CONCERNS.
- c. HAVE AUTHORITY TO SHUT OFF THE WATER AND
SEWAGE SERVICE TO A USER WHO ALLOWS A
CONNECTION OR EXTENSION TO BE MADE TO
THEIR SYSTEM OR SERVICE LINE FOR THE
PURPOSE OF SUPPLYING UTILITIES TO ANOTHER
USER, REASONS SET FORTH IN THE RULES AND
REGULATIONS ARE ALSO APPLICABLE.

- d. NOT BE RESPONSIBLE IN DAMAGES FOR ANY
FAILURE TO SUPPLY SERVICES, OR FOR
DEFECTIVE INSTALLATIONS ON THE USER'S
PREMISES, UNLESS DUE TO FAULT OR NEGLIGENCE BY
THE UTILITY.

B. THE USER SHALL:

- a. INSTALL AND MAINTAIN AT OWN EXPENSE A
SEWER SERVICE LINE WHICH WILL BEGIN AT THE
LOT LINE AND EXTEND TO THE DWELLING, THE
SERVICE LINE SHALL CONNECT WITH THE
COLLECTOR LINE OF THE UTILITY AT A PLACE
DETERMINED BY THE UTILITY. SOME EXCEPTIONS
WILL BE MADE IN THE INSTANCE OF SEWER FLOW
CONCERNS.
- b. NOT PERMIT ITEMS THAT MAY CLOG THE SEWER
LINE TO ENTER THE SEWER SYSTEM SUCH AS:
SANITARY NAPKINS, DISPOSABLE DIAPERS, ETC.
NO FLAMMABLE, CORROSIVE, OR BACTERIA
KILLING WASTE SHALL BE PERMITTED TO ENTER
THE SEWER SYSTEM.
- c. NOT PERMIT STORM WATER OR WATER FROM
DOWN SPOUTS TO RUN INTO THE SANITARY SEWER
OR SEWER SYSTEM.
- d. CONNECT HIS SEWER SERVICE LINE TO THE
UTILITY'S COLLECTION SYSTEM. THE USER SHALL
HAVE HIS SEWER INSTALLED AND CONNECTION
MADE TO THE UTILITY'S SEWER BY A COMPETENT
WORKMAN. THE USER'S SEWER AND
CONNECTIONS TO THE UTILITY'S SEWER SHALL
NOT BE COVERED UNTIL THE UTILITY HAS
INSPECTED AND APPROVED SAME. SEWER
CHARGES TO THE USER SHALL COMMENCE ON
THE DATE ON WHICH THE SEWER TAP IS
INSTALLED.
- e. PAY SEWER AT SUCH RATES, TIME, AND PLACE AS
SHALL BE DETERMINED BY THE UTILITY, AND
AGREES TO THE PENALTIES FOR NON-
COMPLIANCE WITH THE ABOVE SET OUT IN THE
CURRENT RULES AND REGULATIONS AS FROM
TIME TO TIME AMENDED AND APPROVED BY THE
VRUC BOARD OF DIRECTORS. SEWER DISPOSAL
RATES SHALL BE BASED ON METERED WATER
GALLONAGE.

f. THE FAILURE OF USER TO PAY WATER CHARGES DULY IMPOSED SHALL RESULT IN THE AUTOMATIC IMPOSITION OF THE FOLLOWING PENALTIES:

- NON-PAYMENT WITHIN TWENTY (20) DAYS FROM THE MAILING DATE WILL BE SUBJECT TO A PENALTY OF TEN (10) PERCENT.
- NON-PAYMENT WITHIN FOURTEEN (14) DAYS FROM THE DELINQUENCY DATE MAY RESULT IN THE WATER BEING SHUT OFF FROM THE USER'S PROPERTY UPON WRITTEN NOTIFICATION BY UTILITY.
- IN THE EVENT IT BECOMES NECESSARY FOR THE UTILITY TO SHUT OFF WATER FROM USER'S PROPERTY, A FEE WILL BE CHARGED FOR A RECONNECTION OF THE SERVICE ACCORDING TO THE SCHEDULE OF RATES AS FROM TIME TO TIME ESTABLISHED BY THE UTILITY AND APPROVED BY THE INDIANA UTILITY REGULATORY COMMISSION.
- IN THE EVENT IT BECOMES NECESSARY FOR THE UTILITY TO SEND YOUR ACCOUNT FOR COLLECTION OF NONPAYMENT, THE COLLECTION CHARGE WILL BE CHARGED TO YOUR ACCOUNT.
- IN THE EVENT IT BECOMES NECESSARY FOR THE UTILITY TO PLACE A LEIN ON YOUR PROPERTY FOR NONPAYMENT, THE LEIN CHARGE WILL BE CHARGED TO YOUR ACCOUNT.

IN WITNESS WHEREOF, WE HAVE HEREUNTO
EXECUTED THIS AGREEMENT

THIS _____ DAY
OF _____, 20_____.

VALLEY RURAL UTILITY COMPANY

BY: _____

USER(S) – SIGNATURE, PRINT OR WRITE

NAME _____
(APPLICANT)

NAME _____
(CO-APPLICANT)

The information regarding race, ethnicity and sex designation solicited on this application is to assure the Federal Government, acting through the Rural Utilities Service that the Federal laws prohibiting discrimination against services on the basis of race, color, national origin, religion, sex, familial status, age and disability are complied with. You are not required to furnish this information, but are encouraged to do so. This information will not be used in evaluation of your application or to discriminate against you in any way. However, if you choose not to furnish it, the owner is required to note the race, ethnicity and sex of individual applicants on the basis of visual observation or surname.

_____ I do not wish to furnish this information

Ethnicity:

_____ Hispanic or Latino
_____ Not Hispanic or Latino

Race: (Mark all that apply)

_____ White
_____ Black or African American
_____ American Indian or Alaska Native
_____ Asian
_____ Native Hawaiian or Other Pacific Islander

Sex:

_____ Male
_____ Female

Non-Discrimination Statement:

This institution is an equal opportunity provider and employer.

QUICK GLANCE - USER INFORMATION

Please visit our website for updates and important information.
www.valleyruralutilityco.com

- Valley Rural Utility Co. does not read your water meter. You will receive a bill from our company monthly. Tri-Township Water and North Dearborn Water mail their bills every other month. Tri-Township Water reads meters in Rocky Mountain Estates and part of Georgetown Rd. and North Dearborn Water reads Arbor Ridge and parts of Georgetown Rd.
- The sewer portion is based on the metered gallons of water.
- All bills are mailed on the final business day of the month and are due on the 20th of the following month. All payments received after the 20th will incur a late charge.
- If your account is not paid on the 20th, a late notice will be sent to you. If you do not pay by the disconnect date (listed on the late notice), your service will be disconnected and you will be charged a reconnection fee of \$100.00, in addition to the past due balance owed.
- Payment Options
 - Mail payment and payment stub to:
Valley Rural Utility Company
19435 Alpine Drive
Lawrenceburg, IN 47025
 - Drop off your payment at the VRUC office at
19435 Alpine Drive, M-THUR 8:00-4:00 and 3:30
 - Drop you payment in one of our
Convenient drop boxes located at:

- Across from HVL POA office
- At our office, the box is hanging to the left of the office door.
- In the parking area, near the main gate, next to the USPS postal box. We pick up from payment boxes at 7:30am, Monday thru Friday.
- Credit Card and Checking Account Payments:
Go to our website:
www.valleyruralutilityco.com, click on Bill Pay. We accept Visa, Master Card or Discover Cards. There is a Convenience Fee to pay with your credit card: 2.75% (+.50 cents if under \$100.00) for credit and debit card payments. If paying thru your bank account the convenience fee is \$1.00.
- Call "Payment Service Network" at 1-877-885-7968 to make a payment over the phone. Have your bill handy to provide your customer account number.
- Pay on MOBILE Device
Download "PSN Payments" on the App Store or Google Play.
Register online before using the app.
- Have VRUC take our your payment automatically. Give us a voided check and fill out a form letting us know what day to post your payment at no fee to you.